



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent Application

Applicant(s): A. Dan et al.
Docket No.: YOR920000164US1
Serial No.: 09/642,526
Filing Date: August 18, 2000
Group: 3626
Examiner: Milan S. Kapadia

I hereby certify that this paper is being deposited on this date with the U.S. Postal Service as first class mail addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Signature: Lisa R. Chulps Date: May 30, 2003

Title: Electronic Service Level Agreement for
Web Site and Computer Services Hosting

TRANSMITTAL LETTER

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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GROUP 3600

Sir:

Submitted herewith are the following documents relating to the above-identified patent application:

- (1) Response to Office Action;
- (2) Transmittal of Formal Drawings; and
- (3) Formal Drawings (4 sheets).

Please extend the period for response by one month to May 31, 2003. Please charge **International Business Machines Corporation Deposit Account No. 50-0510** the amount of \$110, to cover this fee. In the event of non-payment or improper payment of a required fee, the Commissioner is authorized to charge or to credit **Deposit Account No. 50-0510** as required to correct the error. A duplicate copy of this letter is enclosed.

Respectfully submitted,

William E. Lewis

Date: May 30, 2003

William E. Lewis
Attorney for Applicant(s)
Reg. No. 39,274
Ryan, Mason & Lewis, LLP
90 Forest Avenue
Locust Valley, NY 11560
(516) 759-2946